

5 Questions Every Leader Must Ask:

- Teaches a proven problem-solving process
- Brings out a team's best ideas
- Produces positive outcomes



Today's leaders face tremendous pressure to solve problems, achieve goals, manage change and improve productivity. These challenges can be very stressful! This learning session helps leaders learn how to ask the right questions and trust that "the answers are in the room."

Based on the book, *Leadership Made Simple*, by Ed Oakley and Doug Krug, this learning session introduces a proven process called **The Framework for Leadership™**, which consists of 5 questions. When asked in a specific order, these questions empower leaders to engage their team in finding and implementing effective solutions.

The Framework keeps groups from getting bogged down in the issue itself and the things that aren't working. It focuses them instead on what ***is*** working. Possibilities and solutions are generated from there. **The net effect is:**

- Ideas, answers and solutions are born from the people closest to the work.
- Conflicts can be resolved and group dynamics are redirected in a positive way.
- Employees become critical thinkers and have a sense of buy-in.
- Ideas and solutions are successfully implemented.

This learning session, which features the "5 Questions" video program, teaches learners what the 5 Questions are and how real-world organizations have applied the Framework to common, yet critical, workplace problems. Learners will experience the versatility of the Framework as they complete exercises where the 5 Questions are modified to suit specific situations or challenges. A follow-up "mini-framework" can be offered when the group needs to check in on their progress.

Whether your organization is working to institute a change initiative, resolve conflict, raise customer satisfaction, launch a new product/service or address a specific workplace challenge, your leaders and employees can use this material to achieve successful results!

Call Jennifer today to talk about this program and more people-powered learning solutions!



Jennifer Yazell

Golden Egg Communications



Employee & Organizational Development Consultant

660-473-6218 ■ jennifer@goldeneggcommunications.com (email)

www.goldeneggcommunications.com (web site)