



Jennifer Yazell

Employee & Organizational Development Consultant

Golden Egg Communications

Improving Your Production & Success Capability



Jennifer Yazell has 16 years of experience in training, performance consulting, facilitating, speaking, teaching and career counseling. She holds a Master Trainer's certificate from DDI (Development Dimensions International) and is a certified trainer for Franklin Covey's 7 Habits of Highly Effective People.

Training & Consulting Services Include:

- Leadership Development
- Communication Skills
- Management Consulting
- Performance Coaching
- Needs Assessment
- Train the Trainer Program
- Process Documentation
- Performance Review System Development
- Workplace Ethics
- Diversity & Sexual Harassment Awareness
- Customer Service
- Office & Dining Etiquette
- Staff Development
- Team Building

Satisfied Customers Include:

Anheuser-Busch
 Associated Electric Cooperative
 Bloomsdale Excavating
 Bothwell Regional Health Center
 Brock Grain Systems
 Central Technologies
 Commerce Bank
 CSL Behring
 General Motors
 Leggett & Platt
 MO Dept. of Conservation
 MO Highway Patrol
 MO State Teachers Assn.
 MO Veteran's Commission
 Noranda Aluminum
 Nordenia, USA
 Nordyne
 Owens-Corning
 Procter & Gamble
 Riceland Foods
 Rubbermaid
 SAFC Biosciences
 Schreiber Foods
 Social Security Administration
 Tyson Foods
 Verizon – IT Division

.....and many more

Examples of other specialty workshops include The Power of the Pickle, The Abilene Paradox, Accountability That Works, Ethics For Everyone, Leaders of Character, The Pygmalion Effect, Positive Discipline, The Magic of We and many more. Jennifer is also a certified facilitator of the DISC – Dimensions of Behavior Assessment.

Her training efforts focus on leadership, communication and workplace skills that improve performance and productivity. Jennifer has a wide customer base of profit and non-profit organizations that rely on her ability to customize material specifically to meet their needs. Major consulting projects include:

- developing employee performance review systems
- creating customized employee training programs
- process documentation to increase efficiency, compliance, customer service and reduce labor costs
- creating efficient and effective global product return process
- leading strategic planning project to create a 10-yr plan for growth and business development

Jennifer is an accomplished speaker on several business topics. She has delivered dozens of keynote addresses and workshops for professional conferences. She has also served as an adjunct professor of communications for four colleges and universities in the areas of Public Speaking, Interpersonal Communication, Human Relations, Business Communications, and career development courses. Jennifer has served in many leadership roles for professional associations and civic organizations.

Professional experience includes directing her own training and consulting firm as well as training coordination, management consulting and career center management for several universities and community colleges in Missouri. Jennifer has a bachelor's degree in journalism and a master's degree in speech communication. She lives in Sedalia, MO with her husband and two children.

Jennifer's Contact Information:	
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Web site is loaded with learning menu, customer testimonials and other helpful info. Check it out!	